

Christmas at The Compound

BIRMINGHAM · DECEMBER 2026

Cornerstone Catering Midlands Ltd, trading as **The Cornerstone Kitchen**

Registered in England and Wales, company number 13985084

Registered office: Cathedral House, Beacon Street, Lichfield, Staffordshire, WS13 7AA

VAT registration number 417 5723 90

VERSION 2.1 · EFFECTIVE FROM 1 OCTOBER 2026

1. DEFINITIONS AND INTERPRETATION

1.1 In these Terms, the following definitions apply:

"Balance" means the Total Price less the Deposit.

"Booking" means the reservation of Places at the Event made by the Customer and accepted by the Company in accordance with clause 2.

"Booking Confirmation" means the written confirmation issued by the Company to the Customer by email confirming acceptance of the Booking.

"Business Day" means any day other than a Saturday, Sunday or public holiday in England.

"Business Hours" means 9.00am to 5.00pm on a Business Day.

"Company" means Cornerstone Catering Midlands Ltd, company number 13985084, trading as The Cornerstone Kitchen.

"Consumer" has the meaning given in section 2(3) of the Consumer Rights Act 2015.

"Customer" means the person, firm or company making the Booking, being the Lead Booker or the entity on whose behalf the Lead Booker acts.

"Deposit" means the sum of £20 per Place, including VAT, payable in accordance with clause 4.

"Drinks Package" means the standard drinks package included in the Ticket Price, as described on the Company's website at the time of Booking.

"Event" means the Christmas at The Compound event on the date specified in the Booking Confirmation.

"Event Date" means the date of the Event as specified in the Booking Confirmation.

"Force Majeure Event" has the meaning given in clause 8.1.

"Guest" means any individual attending the Event under the Booking.

"Lead Booker" means the individual who submits the Booking and who is named in the Booking Confirmation.

"Longstop Date" means 14 November 2026.

"Place" means one admission for one Guest to the Event.

"Premium Upgrade" means the optional upgrade from the Drinks Package to the premium drinks package, selected by the Customer at or after the time of Booking and no later than the Longstop Date, at the price set out in Schedule 1.

"Terms" means these terms and conditions as amended from time to time in accordance with clause 16.4.

"Ticket Price" means £90 per Place, including VAT, which includes the Drinks Package.

"Total Price" means the aggregate of the Ticket Price multiplied by the number of Places, plus the price of any Premium Upgrades selected.

"Venue" means The Compound, Jewellery Quarter, Birmingham.

1.2 In these Terms, unless the context otherwise requires:

1.2.1 a reference to a statute or statutory provision is a reference to it as amended, extended or re-enacted from time to time;

1.2.2 words in the singular include the plural and vice versa;

1.2.3 a reference to writing or written includes email;

1.2.4 clause headings are for convenience only and do not affect interpretation; and

1.2.5 any words following the terms "including", "include" or "in particular" are illustrative and do not limit the generality of the related words.

2. BASIS OF CONTRACT

2.1 These Terms apply to the exclusion of any other terms which the Customer seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.

2.2 The Booking constitutes an offer by the Customer to purchase Places at the Event in accordance with these Terms.

2.3 A contract between the Company and the Customer is formed only when the Company issues the Booking Confirmation, at which point these Terms become binding. The Company is not obliged to accept any Booking.

2.4 Any descriptive matter, illustration, menu, sample or advertising issued by the Company, and any description contained on the Company's website or social media channels, is issued or published for the sole purpose of giving an approximate idea of the Event. It does not form part of the contract and has no contractual force.

2.5 The Lead Booker warrants that they have authority to enter into this contract on behalf of the Customer and on behalf of all Guests, and accepts responsibility for:

2.5.1 payment of all sums due under the Booking; **2.5.2** the accuracy of all information provided to the Company; **2.5.3** confirmation of final numbers and dietary requirements in accordance with clause 5; and

2.5.4 communicating these Terms to all Guests and procuring their compliance with them.

2.6 Where the Customer is a business, the Customer confirms that it is acting in the course of a business and is not a Consumer, and clauses expressed to apply only to Consumers shall not apply.

3. THE EVENT

3.1 The Event is a shared event. Other bookings will be present at the Venue on the same Event Date. The Booking does not confer exclusive use of the Venue or any part of it, and the Company gives no warranty as to the identity, number or conduct of other attendees.

3.2 Exclusive hire of the Venue may be available by separate arrangement and separate contract.

3.3 The Event is scheduled to run from 4:00pm to 11:00pm on the Event Date. Timings are indicative only.

3.4 The Event includes canapés on arrival, hot festive dishes served through the evening, a dessert, the Drinks Package, a live DJ and a live saxophonist, as more particularly described on the Company's website at the time of Booking.

3.5 The Company reserves the right to make reasonable variations to the menu, entertainment, running order, timings, layout or personnel where necessary for operational, supply, safety or licensing reasons. Where any such variation is material the Company shall notify the Customer as soon as reasonably practicable.

3.6 The Company shall not be obliged to provide any item, service or arrangement not expressly set out in the Booking Confirmation.

4. CHARGES, DEPOSIT AND PAYMENT

4.1 The Ticket Price is £90 per Place and includes the Drinks Package. Premium Upgrades, where selected, are charged in addition at the price set out in Schedule 1. All prices stated in these Terms include VAT at the prevailing rate.

4.2 Where the rate of VAT changes between the date of the Booking Confirmation and the Event Date, the Company may adjust the unpaid portion of the Total Price to reflect the new rate. A VAT invoice is available on request.

4.3 The Deposit of £20 per Place is payable in full at the time of Booking. No Places are reserved and no Booking Confirmation shall be issued until the Deposit has been received in cleared funds.

4.4 THE DEPOSIT IS NON-REFUNDABLE. The parties acknowledge and agree that:

4.4.1 upon acceptance of the Booking the Company immediately commits to costs and liabilities in reliance on the Booking, including but not limited to venue costs, staffing, entertainment engagement, food and beverage procurement and administrative costs;

4.4.2 the Company's capacity at the Event is finite and Places reserved under the Booking are withdrawn from sale and cannot readily be resold, particularly as the Event Date approaches;

4.4.3 the Deposit represents a genuine and proportionate pre-estimate of the loss the Company would suffer in the event of cancellation, and is not a penalty; and

4.4.4 the Deposit is retained by the Company in all circumstances, save where the Company refunds it under clause 7.2 or clause 8.3.

4.5 The Balance, being £70 per Place plus the price of any Premium Upgrades selected, is payable in full on or before the Longstop Date. Where a Booking is made after the Longstop Date, the Total Price is payable in full at the time of Booking.

4.6 Time for payment is of the essence.

4.7 If the Balance is not received in cleared funds by the Longstop Date, the Company may, at its sole discretion and without prejudice to its other rights:

4.7.1 notify the Customer in writing that payment is outstanding and allow a period of not less than 5 Business Days for payment to be made; and

4.7.2 where payment is not made within that period, treat the Booking as cancelled by the Customer under clause 6, retain the Deposit, and release the Places for resale.

4.8 All sums payable shall be paid in pounds sterling by the payment methods made available by the Company.

4.9 Where the Customer is not a Consumer and fails to make any payment when due, the Company may charge interest on the overdue sum at the rate of 8% per annum above the base rate of the Bank of England from time to time, accruing daily from the due date until payment, whether before or after judgment.

4.10 All amounts due under these Terms shall be paid in full without any set-off, counterclaim, deduction or withholding, save as required by law.

5. FINAL NUMBERS, DIETARY REQUIREMENTS AND GUEST INFORMATION

5.1 The Customer shall confirm in writing, on or before the Longstop Date:

5.1.1 the final number of Places required; **5.1.2** the full name of each Guest, where requested by the Company; and **5.1.3** all dietary requirements, allergies and intolerances applicable to any Guest.

5.2 Where the Customer does not confirm final numbers by the Longstop Date, the number of Places stated in the Booking Confirmation shall be deemed final and the Total Price shall be payable accordingly.

5.3 The number of Places may be increased after the Longstop Date only with the Company's written agreement and subject to availability. Additional Places shall be charged at the Ticket Price stated in Schedule 1 and are payable immediately. The Company shall not charge more than the Ticket Price for any additional Place.

5.4 Where the Customer wishes to reduce the number of Places after the Longstop Date, the reduction shall be treated as a cancellation of those Places and the sums set out in clause 6.2 shall be retained by the Company in respect of each Place removed. The Customer may not reduce the number of Places to fewer than the minimum, if any, stated in the Booking Confirmation.

5.5 No refund or reduction shall be due in respect of any Guest who does not attend the Event, where the relevant Place has not been cancelled in accordance with clause 6.

5.6 Deposits are paid per Place and are not transferable between Event Dates, bookings or persons. A Place may be reallocated to a different Guest at any time before the Event Date at no charge, provided the Customer notifies the Company in writing.

6. CANCELLATION AND AMENDMENT BY THE CUSTOMER

6.1 Any cancellation or request to amend a Booking must be made in writing to events@thecornerstonekitchen.com, or to such other email address as is stated in the Booking Confirmation, and is effective on the date the Company receives it.

6.2 Subject to clause 12, the Deposit is retained by the Company in every case of cancellation by the Customer. The following shall apply to all other sums:

NOTICE OF CANCELLATION RECEIVED	SUMS RETAINED BY THE COMPANY
On or before the Longstop Date	The Deposit only. All other sums refunded in full
After the Longstop Date, and 15 or more days before the Event Date	The Deposit plus 50% of the Balance
14 days or fewer before the Event Date	The Deposit plus 100% of the Balance

6.3 Any refund due under clause 6.2 shall be paid within 14 days of the date the cancellation is received, using the same payment method the Customer used to pay.

6.4 Requests to transfer a Booking to an alternative Event Date shall be considered at the Company's discretion, are subject to availability, and shall not be treated as a cancellation where agreed in writing by the Company.

6.5 Where the Company agrees to a transfer under clause 6.4, the Deposit shall be applied to the transferred Booking. No more than one transfer shall be permitted per Booking.

7. CANCELLATION AND AMENDMENT BY THE COMPANY

7.1 The Company may cancel the Event or any Event Date at any time by written notice to the Customer.

7.2 Where the Company cancels for any reason other than the Customer's breach of these Terms or a Force Majeure Event, the Company shall, at the Customer's election:

7.2.1 refund all sums paid by the Customer, including the Deposit, in full; or

7.2.2 transfer the Booking to an alternative Event Date where one is available.

7.3 Where the Company cancels by reason of the Customer's breach of these Terms, the sums set out in clause 6.2 shall be retained by the Company as at the date of cancellation, without prejudice to the Company's right to recover further losses.

7.4 Where the Customer is not a Consumer, the Company's liability in respect of cancellation under this clause 7 is limited to the remedies set out in clause 7.2 and the Company shall have no liability for any consequential loss, including travel, accommodation or ancillary costs incurred by the Customer or any Guest.

8. FORCE MAJEURE

8.1 A "Force Majeure Event" means any circumstance beyond the Company's reasonable control including, without limitation: act of God; fire; flood; severe adverse weather; explosion; epidemic or pandemic; governmental or regulatory action, direction or restriction; failure or withdrawal of any licence or permission; war, terrorism or civil disorder; industrial action; failure of utilities, transport or telecommunications networks; and failure or default of the Venue or of any supplier or subcontractor.

8.2 The Company shall not be in breach of these Terms nor liable for any delay in performing, or failure to perform, any of its obligations where such delay or failure results from a Force Majeure Event.

8.3 Where a Force Majeure Event prevents the Event from taking place, the Company shall use reasonable endeavours to offer the Customer a transfer to an alternative date. Where no alternative date is available, or where the Customer does not accept the date offered, the Company shall refund all sums paid by the Customer in respect of that Booking, including the Deposit, in full.

8.4 Nothing in this clause 8 affects the rights of a Consumer under clause 12.

9. ACCESS, CONDUCT AND LICENSING

9.1 All Guests must be aged 18 or over. The Company operates a Challenge 25 policy. Photographic identification may be required and admission may be refused where satisfactory proof of age is not produced.

9.2 The Venue is licensed for the sale of alcohol. In accordance with the Licensing Act 2003, alcohol shall not be served to any person under the age of 18, nor to any person who appears to be drunk.

9.3 The Company and the Venue reserve the right to refuse admission to, or to remove from the Venue, any Guest who:

9.3.1 cannot produce satisfactory proof of age; **9.3.2** is or appears to be intoxicated or under the influence of any illegal substance; **9.3.3** behaves in a manner which is abusive, threatening, discriminatory, unsafe or otherwise detrimental to the enjoyment of other attendees or the safety of any person; or **9.3.4** fails to comply with any reasonable instruction of the Company, the Venue or their staff.

9.4 No refund shall be due in respect of any Guest refused admission or removed under clause 9.3.

9.5 Guests shall comply with all Venue rules, health and safety requirements, fire regulations and evacuation procedures notified to them.

9.6 No food or beverages may be brought into the Venue by Guests without the Company's prior written consent.

10. ALLERGENS AND FOOD SAFETY

10.1 The Company shall use reasonable endeavours to accommodate dietary requirements, allergies and intolerances notified in accordance with clause 5.1.3.

10.2 All food is prepared in a kitchen which handles nuts, cereals containing gluten, milk, eggs, fish, crustaceans, molluscs, soya, celery, mustard, sesame, lupin and sulphur dioxide. The Company cannot guarantee that any dish is free from any allergen and cannot provide an allergen-free environment.

10.3 Allergen information in respect of the Event menu is available on request and shall be provided in accordance with applicable food information legislation.

10.4 Where a dietary requirement, allergy or intolerance is not notified to the Company in writing by the Longstop Date, the Company may be unable to accommodate it, and shall not be liable for any failure to do so. Nothing in this clause limits the Company's liability under clause 13.1.

10.5 Guests with severe allergies are strongly advised to speak to a member of the Company's team on arrival.

11. DAMAGE AND INDEMNITY

11.1 Where the Customer is not a Consumer, the Customer shall be liable for, and shall indemnify the Company against, all loss, damage, cost and expense arising from any damage caused to the Venue, its fixtures, fittings, equipment or contents, or to any property of the Company or of any third party, by the Customer or any Guest.

11.2 Where the Customer is a Consumer, the Customer shall be liable for damage caused deliberately or negligently by the Customer or by any Guest, to the extent that liability arises at law.

11.3 The Company accepts no responsibility for loss of or damage to personal property brought to the Venue by the Customer or any Guest, save where such loss or damage is caused by the Company's negligence.

11.4 Vehicles and their contents are left at the owner's risk.

12. CONSUMER RIGHTS

12.1 This clause 12 applies only where the Customer is a Consumer.

12.2 Nothing in these Terms affects the Customer's statutory rights, including rights under the Consumer Rights Act 2015 in respect of services supplied with reasonable care and skill.

12.3 Right to cancel. The Customer's attention is drawn to regulation 28(1)(h) of the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, which provides that the statutory 14 day right to cancel does not apply to contracts for the supply of services related to leisure activities where the contract provides for a specific date or period of performance. The Event is a leisure activity supplied on a specific date. Accordingly, the statutory 14 day cancellation right does not apply to this Booking and cancellation is governed by clause 6.

12.4 Where the Company fails to supply the Event with reasonable care and skill, the Customer may be entitled to a repeat performance or an appropriate price reduction in accordance with sections 54 to 56 of the Consumer Rights Act 2015.

12.5 Nothing in these Terms requires the Customer to bear an unfair or disproportionate burden, and any term found to be unfair within the meaning of Part 2 of the Consumer Rights Act 2015 shall not be binding on the Customer.

13. LIABILITY

13.1 Nothing in these Terms shall limit or exclude the Company's liability for:

13.1.1 death or personal injury caused by its negligence, or the negligence of its employees, agents or subcontractors; **13.1.2** fraud or fraudulent misrepresentation; **13.1.3** breach of the terms implied by section 2 of the Supply of Goods and Services Act 1982 (title and quiet possession); **13.1.4** defective products under the Consumer Protection Act 1987; or **13.1.5** any other liability which cannot lawfully be limited or excluded.

13.2 Subject to clause 13.1, and where the Customer is not a Consumer:

13.2.1 the Company shall have no liability for loss of profit, loss of business, loss of anticipated savings, loss of goodwill, business interruption, or any indirect or consequential loss; and

13.2.2 the Company's total liability arising under or in connection with the Booking, whether in contract, tort (including negligence), breach of statutory duty or otherwise, shall not exceed the Total Price paid by the

Customer.

13.3 Subject to clause 13.1, and where the Customer is a Consumer, the Company shall not be liable for any loss which was not foreseeable at the time the contract was formed, nor for any loss arising from the Customer's failure to comply with these Terms.

13.4 This clause 13 shall survive termination of the contract.

14. DATA PROTECTION AND IMAGE USE

14.1 The Company shall process personal data provided in connection with the Booking in accordance with the UK General Data Protection Regulation, the Data Protection Act 2018 and the Company's Privacy Policy, available at thecornerstonekitchen.com.

14.2 The Customer warrants that it has a lawful basis for providing to the Company any personal data relating to Guests, and shall inform Guests that their data will be processed by the Company for the purposes of administering the Booking.

14.3 Photography and filming may take place at the Event for the Company's legitimate marketing purposes. Any Guest may object to appearing in such material, at any time and including after the Event, by contacting the Company at events@thecornerstonekitchen.com. The Company shall stop using that material and shall remove it from its own channels within a reasonable period.

15. COMPLAINTS

15.1 Any complaint concerning the Event should be raised with a member of the Company's team at the Venue at the time, so that the Company has the opportunity to put it right there and then.

15.2 Any complaint not resolved at the Event should be submitted in writing to events@thecornerstonekitchen.com, setting out the nature of the complaint in reasonable detail. The Company asks that this is done within 14 days of the Event Date so that matters can be investigated while they are fresh. This request does not affect the Customer's statutory rights or any right to bring a claim.

15.3 The Company shall acknowledge any written complaint within 5 Business Days and shall provide a substantive response within 20 Business Days.

16. GENERAL

16.1 Entire agreement. These Terms, together with the Booking Confirmation, constitute the entire agreement between the parties in relation to the Booking and supersede all previous agreements, representations and understandings, whether written or oral.

16.2 No reliance. Each party acknowledges that in entering into the contract it does not rely on any statement, representation, assurance or warranty not set out in these Terms. Nothing in this clause limits liability for fraudulent misrepresentation.

16.3 Assignment. The Customer may not assign, transfer or subcontract any of its rights or obligations without the Company's prior written consent.

16.4 Variation. No variation of these Terms shall be effective unless agreed in writing by the Company. The Company may amend these Terms in respect of future bookings at any time; the Terms applicable to a

Booking are those in force at the date of the Booking Confirmation.

16.5 Waiver. No failure or delay by the Company in exercising any right or remedy shall constitute a waiver of it.

16.6 Severance. If any provision of these Terms is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid and enforceable, or if such modification is not possible, deleted. The remaining provisions shall continue in full force.

16.7 Third party rights. A person who is not a party to the contract shall have no rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any of its terms, save that a Guest may rely on clause 13.1.

16.8 Notices. Any notice given under these Terms shall be in writing and sent to the email address of the recipient stated in the Booking Confirmation, or in the case of the Company to events@thecornerstonekitchen.com. A notice sent by email is deemed received at the time of transmission, or if transmitted outside Business Hours, at 9.00am on the next Business Day.

16.9 Governing law. These Terms and any dispute or claim arising out of or in connection with them shall be governed by and construed in accordance with the law of England and Wales.

16.10 Jurisdiction. Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with these Terms. Where the Customer is a Consumer resident in Scotland or Northern Ireland, the Customer may also bring proceedings in the courts of their place of residence.

SCHEDULE 1: KEY DATES AND SUMS

All prices include VAT.

ITEM	DETAIL
Ticket Price	£90 per Place, including the standard Drinks Package
Deposit	£20 per Place, non-refundable
Balance	£70 per Place, plus any Premium Upgrade
Premium Upgrade (optional)	£20 per Place
Balance due	14 November 2026
Final numbers due	14 November 2026
Dietary requirements due	14 November 2026
Premium Upgrade requests due	14 November 2026
Event Dates	Friday 11 December 2026 · Thursday 17 December 2026 · Friday 18 December 2026
Event timings	4:00pm to 11:00pm
Minimum age	18
Contact for bookings and cancellations	events@thecornerstonekitchen.com